



# Swallownest Health Centre

Patient Participation Group

18<sup>th</sup> February 2022



# Agenda

1. Welcome by Chair
2. Apologies
3. Minutes of Last Meeting
4. Practice update
  1. General update
  2. Improving feedback/CQC/NHS Choices etc
  3. Telephone Survey
5. Rother Valley South Community Health Forum update
6. New PPG documentation
7. AOB
8. Close

# Minutes of last meeting

- Available [here](#)

# Practice Topics

1. General Update

2. Improving feedback/CQC/NHS Choices etc

3. Telephone Survey



# Rother Valley South Community Health Forum update

- Health and Wellbeing Coach (Sara Eckersley)
- Administrating Blood pressure check and general health queries and signposting at community events.
- Connected with Aston TARA & Swallownest Baptist Church leader

# New PPG documentation

- Patient Participation Group (PPG) policy
- PPG Declaration of Interest
- PPG Confidentiality Agreement



- AOB

- Date for next meeting

