



Swallownest Health Centre

Patient Participation Group

23rd October 2020



Agenda

1. Welcome by Chair
2. Apologies
3. Guests/New Members
4. Minutes of last meeting & status of Actions
5. Accessing services via digital channels
6. Practice Update
 - I. Telephone lines
 - II. Flu Clinic
 - III. Newsletter
 - IV. Building
7. AOB
8. Date of Next Meeting



Welcome

Useful resources to learn more about our role

<https://swallownesthealthcentre.co.uk/general-information/> - See PPG section

<http://www.rotherhamccg.nhs.uk/patient-participation-groups.htm>

Minutes of last meeting

- Available [here](#)
- Outstanding
 - Terms of reference review.



Accessing
services via
digital
channels



NHS APP

The NHS App that lets you book appointments, order repeat prescriptions and access a range of other healthcare services.

The image shows a white smartphone displaying the NHS App interface. The screen has a blue header with the NHS logo. Below the header, there is a question "How are you feeling today?" followed by a "Check symptoms" button. Underneath, it says "To access your GP services" and has a "Log in or create account" button. At the bottom of the screen, there is a link for "Terms and conditions".



Rotherham Health App

The logo features a stylized heart shape composed of two overlapping circles, one blue and one green, with a white ECG line running through the center.



systemonline
PATIENT ONLINE SERVICE

The logo consists of the word "systemonline" in a white, lowercase, sans-serif font on a dark blue background. Below it, the words "PATIENT ONLINE SERVICE" are written in a smaller, white, uppercase, sans-serif font on a white background.



airmid

The logo features a stylized blue 'C' shape with a pink heart inside, followed by the word "airmid" in a dark blue, lowercase, serif font.



- Full E2E online registration
- Highly trusted branding
- Ability to book appointments based at the Surgery*



Rotherham Health App

- Book appointments based at the Surgery only in next 7 days
- Book video appointments
- Book Extended Access Hub appointments



- Ability to all book appointments based at the Surgery*
- Ability to change nominated Pharmacy
- Established and trusted.



- NHS or own logon
- Fingerprint logon
- Ability to book all available appointments based at the Surgery*
- Elevated patient trust as based on systmonline

* Excluding video appointments

Practice Update

- I. Telephone lines
- II. Flu Clinic
- III. Newsletter
- IV. Building



Any Other Business



*Thank
you!*

*S26 Covid
support group*



Thank You

NHS

Date of Next Meeting

