

# Swallownest Health Centre

## Appointments Report

Month	Did Not Attend	Number of Appointments	Average cost of wasted NHS Resource
Apr-19	345	6,874	£ 10,350.00
May-19	328	7,257	£ 9,840.00
Jun-19	300	7,140	£ 9,000.00
Jul-19	362	7,283	£ 10,860.00
Aug-19	276	7,008	£ 8,280.00
Sep-19	397	7,524	£ 11,910.00
Oct-19	442	8,910	£ 13,260.00
Nov-19	402	7,706	£ 12,060.00
Dec-19	380	7,362	£ 11,400.00
Jan-20			£ -
Feb-20			£ -
Mar-20			£ -
<b>Total 19/20</b>	<b>3,232</b>	<b>67,064</b>	£ 96,960.00
<b>Monthly Average</b>	<b>359</b>	<b>7,452</b>	£ 10,773.33

No of booked appointments per month where patients did not attend and didn't contact the surgery in advance to cancel/change it.

### \*\*\*Appointments are valuable\*\*\*

If you are unable to make your appointment, please cancel wither online or by contacting the surgery so that we can offer it to someone else who may need it.